

News from the City of Dearborn

Dearborn – Clean and Safe

John B. O'Reilly, Jr., Mayor

Department of Public Information

Mary Laundroche, Director

313-943-2285

FOR IMMEDIATE RELEASE

August 16, 2007

Dearborn residents instructed how to report streetlight outages

DEARBORN, Mich. – The City of Dearborn has been working with Detroit Edison's Community Lighting Group to expedite the repair and maintenance of the streetlights in the community.

In the event of a streetlight outage, a person can report it by visiting www.cityofdearborn.org and completing an online form. The link can be found in the Government section of the front page.

Those without internet access can report streetlight outages by calling the City of Dearborn's Department of Public Works Monday through Friday from 8 a.m. to 5 p.m. at 313.943.2085.

When you report a streetlight outage, please be ready to give several pieces of information to help maintenance run smoothly and quickly.

A specific streetlight location should be identified by the nearest cross roads or by a business or address.

The street pole number can be found at the base of metal streetlight poles and approximately eight feet up on wooden poles.

Lastly, if possible, a person should provide details about the outage, such as if the light stays on during the day but is off at night.

In cases where a pole has been knocked down or any other emergency, please call Detroit Edison at 1-800-477-4747.

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MEDIA CONTACT: Mary Laundroche or Randy Coble, at (313) 943-2285

Streetlight outages reporting, august 2007